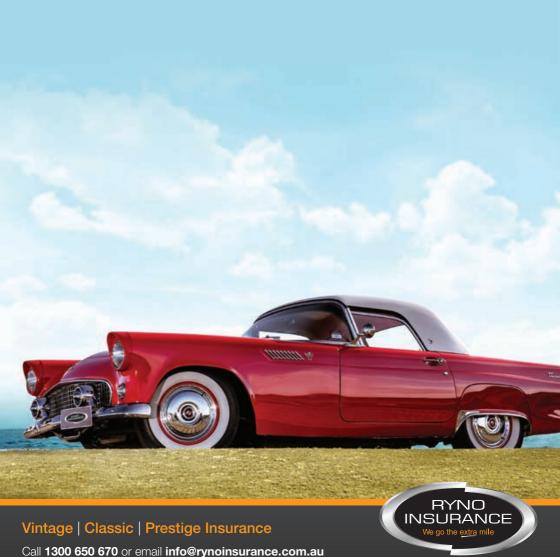
Insure with an Enthusiast

Product Disclosure Statement and Policy Wording

rynoinsurance.com.au



Motoring enthusiasts that go the extra mile

Vintage, classic and prestige vehicles require a specialised insurance policy that offers flexible options and has been written with an understanding about your specific vehicle.

Ryno Insurance offers a cost competitive policy with options that are tailored to suit your needs and our staff are friendly, efficient and offer personal service. Our staff are motoring enthusiasts and are here to help you.

Our policy automatically includes the following benefits:

- ✓ Agreed value
- ✓ New replacement vehicle in first 3 years*
- ✓ Choice of repairer
- ✓ Lifetime guarantee for repairs
- ✓ Excess free windscreen/sunroof/glass benefit
- ✓ Hire car following accident or theft**
- ✓ Flexible coverage options
- ✓ Pay premiums by installments
- ✓ Salvage rights retained on vehicles over 25 years

Our team of motoring enthusiasts will be happy to speak with you about tailoring your insurance requirements for vintage, classic or prestige vehicles.

- * If you are the first registered owner and you have been insured with Ryno since the new purchase of your vehicle.
- ** For your regular use vehicle only.





Call 1300 650 670, visit rynoinsurance.com.au or email info@rynoinsurance.com.au

RYNO INSURANCE We go the extra mile

Ryno Insurance Services, a specialist division of East West Insurance Brokers Pty Ltd ABN 83 010 630 092, Australian Financial Services Licence No.230041 acts under a binding authority granted to it by the insurers of the Ryno Insurance Product, Certain Underwriters at Lloyd's. Refer to the Product Disclosure Statement or call us on 1300 650 670.

Index

PART A	Important Information	4
PART B	Policy Wording	13
Section 1	Definitions.	13
Section 2	Comprehensive Cover	16
Section 3	Additional Benefits	19
Section 4	Optional Benefits.	29
Section 5	Excesses I No Claim Discount	34
Section 6	Third Party Property Damage	37
Section 7	General Exclusions	40
Section 8	General Conditions	45
Section 9	Claims	47
Section 10	Claims Examples	49

At Ryno Insurance Services, We recognise that enthusiasts differ in attitude towards the ownership and use of their prized possession. Ryno Insurance has developed an innovative insurance product tailored and designed to suit the needs of serious motor enthusiasts.

This Product Disclosure Statement and Policy Wording (PDS) contains important information about Ryno Insurance Services and Your Ryno Motor Insurance Policy.

No insurance **Policy** covers absolutely everything. In this document We explain what is and isn't covered and Your obligations under Your Policy. Always read the Important Information (PART A) and the Policy Wording (PART B) together with Your Certificate of **Insurance** to ensure that **You** have the level of cover You require. The Policy Wording in Part B and the **Certificate of Insurance** together make up Your contract of insurance.

We wish You happy and safe motoring.



Part A: Important Information

This **Part A** contains important information about Ryno Insurance Services and the Ryno Motor Insurance Policy.

The Insurer

The insurer of this **Policy** and the issuer of this PDS is certain Underwriters at Lloyd's. Since the late seventeenth century, the name Lloyd's has been synonymous with insurance.

Many of the world's leading underwriters are based at Lloyd's and this market is internationally renowned for having an impeccable claims record.

In Australia Lloyd's aim is to provide the highest service to Our policyholders. Lloyd's is also proud to be a member of the Insurance Council of Australia and strives to comply

with the agreement We have made under the General Insurance Code of Practice. additionally We have developed policies for the fair handling of complaints from Lloyd's policyholders and protection of Your privacy.

Llovd's is authorised under the Australian Insurance Act 1973 (Cth) to conduct insurance business in Australia. The Act establish a system of financial supervision of general insurers in Australia.

You can contact Lloyd's in Australia at: Lloyd's Australia Limited Level 9, 1 O'Connell Street Sydney NSW 2000

Telephone: (02) 8298 0783 Facsimile: (02) 8298 0788 Email: idraustralia@lloyds.com



Ryno Insurance Services

Ryno Insurance Services is a specialist division of East West Insurance Brokers Ptv Ltd ABN 83 010 630 092. Australian Financial Services Licence No. 230041, established in 1984.

Ryno Insurance Services issues this Ryno Motor Insurance Policy under a binding authority given to it by the insurers to administer and issue policies, alterations,

renewals and settle claims. For all of the services that Ryno Insurance Services provides in relation to this **Policy**, it acts on behalf of the insurer and not for You.

Ryno Insurance Services does not guarantee any benefits payable under the Ryno Motor Insurance Policy. You can contact Ryno Insurance Services at:

General enquiries and sales	Claims
Call: 1300 650 670	Call: 1300 013 534
Fax: 1300 797 768	Fax: 02 9633 5521
Email: admin@rynoinsurance.com.au	Email: motorclaims@rynoinsurance.com.au
Website: www.rynoinsurance.com.au	Website: www.rynoinsurance.com.au
Postal: PO Box 239, Coopers Plains Qld 4108	
Visit: 19 Rosedale St, Coopers Plains Qld 4108	
Broker: Through Your appointed insurance broker	

Duty of Disclosure

Before you enter into an insurance contact, vou have a duty of disclosure under the Insurance Contracts Act 1984.

Your duty is to tell us anything that you know, or could reasonable know that may affect our decision to insure you and on what terms.

You have this duty until we agree to insured you.

You have the same duty before you extend, vary or reinstate an insurance contract.

You do not need to tell us anything that:

- Reduces the risk we insure you for; or
- Is common knowledge: or
- We know or should know as an insurer: or
- We waive your duty to tell us about

If you do not tell us something

If you do not tell us anything that you are required to tell us, we may cancel your contact or reduce the amount we will pay you if you make a claim, or both.

If **your** failure to tell **us** is fraudulent, **we** may refuse to pay a claim and treat the contract as if it never existed.



Duty of Disclosure - New Policy

What You must tell Us

Before You enter into an insurance contract. You have a duty of disclosure under the Insurance Contracts Act 1984.

If We ask You questions that are relevant to our decision to insure You and on what terms. You must tell us anything that You know and that a reasonable person in the circumstances would include in answering the questions.

You have this duty until We agree to insure You.

If You do not tell Us something

If You do not tell Us anything You are required to tell us, we may cancel Your contract or reduce the amount We will pay You if You make a claim, or both.

If Your failure to tell Us is fraudulent, We may refuse to pay a claim and treat the contract as if it never existed.

Duty of Disclosure - Renewal

What You must tell Us

Before You renew this contract of insurance. You have a duty of disclosure under the Insurance Contracts Act 1984.

If we ask You questions that are relevant to our decision to insure You and on what terms, You must tell Us anything that You know and that a reasonable person in the circumstances would include in answering the guestions.

Also, We may give You a copy of anything You have previously told us and ask You to tell us if it has changed. If We do this. You must tell Us about any change or tell Us there is no change.

If You do not tell us about a change to something You previously told Us, You will be taken to have told Us that there is no change.

You have this duty until We agree to renew the contact.

If You do not tell Us something

If You do not tell Us anything You are required to tell Us. We may cancel Your contract or reduce the amount We will pay You if You make a claim, or both.

If Your failure to tell Us is fraudulent, we may refuse to pay a claim and treat the contract as if it never existed.



The types of insurance available

Under the Ryno Motor Insurance Policy You can take out Comprehensive Insurance or Third Party Only Insurance.

Comprehensive insurance covers You for loss or damage to Your own Vehicle and liability to third parties for damage to their property and Supplementary Bodily Injury. You can also choose Comprehensive cover under a Restricted **Driver Policy** or **We** may issue You with a Restricted Driver Policy. If You have a Restricted Driver Policy, You have full Comprehensive cover but You will only be covered when Your Vehicle is being driven by You or one of the drivers named as a Nominated **Driver** on **Your Policy**. No other drivers are covered.

Third Party Only Insurance covers liability to third parties for damage to their property and Supplementary Bodily Injury. It also covers You for up to \$5000 for damage to Your own Vehicle in an accident that is not Your fault if the other **Driver** is not insured and **You** get their full details.

You can also choose cover under limited or extreme limited use options. Under these options. You will have Comprehensive cover but with restrictions on use. These options are only available when You use Your car in the way that meets the limited use restrictions.

How to apply for insurance

By completing the proposal with Our phone consultants or completing the proposal online through our quote system via our website, You can apply for insurance cover under the Rvno Motor Insurance Policy. We will assess the information that You provide to Us and, if it is acceptable to Us. We will send You a Certificate of **Insurance**, which sets out the details of the Policy. The Certificate of Insurance and the terms and conditions in Part B of this PDS make up Your contract of insurance.

The cost of this insurance

The amount that We charge You for this insurance is the total that We calculate when considering all of the factors which make up the risk, such as the sum insured, age of **Driver**, frequency of use, location, garaging of the vehicle, driving history and options You choose to add to Your Policy. These factors will impact on Your Premium as follows:



Factor	Reduces Premium	Increases Premium
The Agreed Value of Your Vehicle	Lower Value	Higher Value
Postcode where Your Vehicle is parked overnight	Lower Risk Area	Higher Risk Area
The level of insurance You have chosen	Third Party only	Comprehensive
No claim bonus	Higher	Lower
Finance	No Finance	Finance
How often You use Your Vehicle	Laid Up Cover	Regular Use
Age of drivers	Older Driver	Younger Driver
Make/model of vehicle	Lower risk vehicle	Higher risk vehicle
Modifications or alterations to Your Vehicle	Lower risk modifications	Higher risk modifications
Application of any discounts including any No Claim Discount	Discounts apply	No discounts

Your Premium may also be impacted by adding Policy options to Your cover. Adding options will increase or decrease Your Premium depending on whether the option gives more cover under the **Policy** or reduces **Your** cover. If the option increases **Your** cover it will increase **Your Premium**. If it decreases or restricts Your cover, it will reduce Your Premium.

The **Premium** that **We** charge also includes statutory charges such as FSL, GST and Stamp Duty.



No Claim Discount

The amount of **Premium You** pay may be reduced by a No Claim Discount. This discount on Your Premium increases.

each year until You reach 'rating 1' provided there is no claim made that affects Your rating.

Year	Existing Bonus	Existing rating Code	Renewal bonus
1st Year	0%	6	25%
2nd Year	25%	5	45%
3rd Year	45%	4	55%
4th Year	55%	3	65%
Subsequent Years	65%	2 or 1	65%

If You remain claim free on a maximum no claim bonus of 65% for two consecutive years with Ryno Insurance Services, You may be eligible for the automatic lifetime protection. For more information on this protection, see page 30.

Paying Your Premium

You can pay Your Premium by any of the methods We set out in the Certificate of Insurance.

This may include the option to pay Your Premium by instalments, either monthly or by any other frequency We allow.

If You are paying Your Premium by instalments, each instalment must be paid on or before the due date for payment. If an instalment is unpaid for 14 days or more We can refuse to pay a claim. If an instalment is unpaid for a month or more, We can cancel Your Policy without notice.

Excess

An Excess is the amount You are required to contribute to any claim under the Policy. One or more Excesses may apply, depending on the age or experience of the **Driver** and the

circumstances of claim. However, there is a basic **Excess** that will apply to all claims.

For details of how Our Excesses are calculated see Our Excess guide at www.rvnoinsurance. com.au. We will give You a copy of the **Excess** guide free of charge if **You** contact **Us**.

Your basic Excess and any other Excesses that may apply to Your Policy will be set out in Part B of this PDS or in Your Certificate of Insurance.

Cooling Off Period

The law provides You with a cooling off period of 14 days after You enter into Your Policy.

As long as You have not lodged a claim, You can cancel **Your Policy** in the cooling off period by advising **Us** in writing, by telephone or by email. If You do. We will refund any Premium and refundable government taxes and charges.



Cancellation

You can cancel the Policy at any other time by advising Us in writing, by telephone or by email. We will refund any Premium and refundable government taxes and charges that relate to the period after cancellation. A cancellation fee of up to \$50.00 may be charged to process Your cancellation.

We can only cancel Your Policy for the reasons allowed at law. We must give You the notice that the law requires Us to give You. See the Policy Wording in Part B for further details of our cancellation rights.

Code of Practice

Ryno Insurance Services fully supports the General Insurance Code of Practice. The Code sets the standards of customer service to be provided by the insurance industry, this including purchasing insurance, claims handling and disputes resolution.

The Code of Practice is the general insurance industry's promise to be open, fair and honest in the way it deals with customers. **You** can obtain more information about the Code from the Insurance Council of Australia (www.insurancecouncil.com.au) or You may wish to contact Ryno directly on 1300 650 670.

Dispute Resolution

You may contact Us at any time if You are dissatisfied with any matter relating to services provided by Ryno Insurance Services or with Your Ryno Motor Insurance Policy. You should contact Us on the number set out in this PDS.

If You are dissatisfied with Our response,

You may refer the matter to Lloyd's Australia Limited in relation to the aspects of their cover. We will direct You to the correct avenue of further complaint if You ask Us to or refer the complaint directly at Your request.

Lloyd's Australia Limited has the appropriate authority to investigate and address matters of this nature on behalf of the various syndicates at Lloyd's.

You should contact Lloyd's Australia Limited on the numbers set out in this PDS.

Lloyd's Australia will acknowledge **Your** complaint in writing within 5 business days of receipt and **You** will be kept informed of the progress of **Your** complaint at least every 10 business days, and if **You** remain dissatisfied with their response, **You** will be provided at that time with the details of any other avenues for the resolution that may be available to **You**.

If Your complaint is not resolved in a manner satisfactory to You or Lloyd's Australia Limited have not resolved **Your** complaint within 45 calendar days of receiving Your complaint You will be referred to the Australian Financial Complaints Authority (AFCA), AFCA is an independent body that operates nationally and aim to resolve disputes between You and Your insurer. AFCA provide fair and independent financial services complaint resolution that is free to customers. You can also contact AFCA directly about any complaint at any time by post GPO Box 3, Melbourne VIC 3001, phone 1800 931 678 or email info@afca.org.au. More information can be

found on their website www.afca.org.au

RYNO INSURANCE We go the extra mile

How do We protect Your privacy

Ryno Insurance Services (Ryno) is committed to protecting the privacy of the personal information **You** provide to **Us** in accordance with the Privacy Act 1988 (Cth) and the Australian Privacy Principles.

We collect Your personal information to assess Your application for insurance, administer Your Policy and pay Your claims.

If You do not provide the information that We request, Your insurance application may not be accepted, or We may not be able to administer Your Policy or a claim. Also, You may breach Your duty of disclosure, the consequences of which are set out in the duty of disclosure section of this PDS.

We may need to share Your information with others to decide whether to accept Your Policy, administer Your Policy and manage and pay Your claims. To allow Us to do this and to otherwise operate our business Your personal information may be given to and used by the following:

- The insurer of this Policy, certain
 Underwriters at Lloyd's and its own
 employees and agents. The insurer is
 located in the United Kingdom. When Your
 information is disclosed to the insurer it will
 be protected by the Data Protection Act
 1998 (UK) which contains similar protection
 to the Australian Privacy Principles.
- Claims adjusters, lawyers and other people appointed by Us or the insurer, or on Our behalf or the insurer's behalf for claims handling purposes.

By submitting **Your** personal information to **Us**, **You** agree to **Us** using and disclosing **Your** personal information this way. This consent to the use and disclosure of **Your** personal information remains valid unless **You** alter or revoke it by giving **Us** written notice.

We may also use Your information to notify You about other Ryno products or promotions from time to time. We always give You the option of electing not to receive these communications. Please let Us know if You do not wish to receive this information.

If **Your** details or personal information changes, **You** should notify **Us** in writing of changes so **We** can ensure that information **We** hold about **You** is accurate, complete and up-to-date.

For details of **Our** policy on access to and collection of personal information **We** hold and how to make a complaint regarding privacy please download a copy of **Our** privacy policy from **Our** website: **www.rynoinsurance.com.au**

Complaints regarding privacy can be made to the Privacy Officer at Ryno on 1300 650 670 or by email to privacy@rynoinsurance.com.au or by letter addressed to the Privacy Officer, Ryno Insurance Services, PO Box 239, Coopers Plains, Qld 4108.



In the event of a legal dispute

In the event of a dispute arising in relation to any aspect of **Your Policy** covered by Lloyd's, the underwriters will, at **Your** request, submit to the jurisdiction of any competent Court in the Commonwealth of Australia. Such dispute shall be determined in accordance with the law and practice applicable in such Court.

Any summons notice or process to be served upon the underwriters at Lloyd's may be served on the Lloyd's Representative in Australia at the address referred to in this PDS. The Lloyd's Representative has authority to accept service and to enter an appearance on the underwriters' behalf, and is directed, at the request of the Policyholder, to give a written undertaking to the Policyholder that he will enter an appearance on the

If a suit is instituted against any one of the underwriters at Lloyd's, all underwriters will abide by the final decision of any such Court or any competent appellate Court.



PART B: Policy Wording

Section 1: Definitions

Some of the words in **Your Policy** have a special meaning wherever they appear. These words and their meanings are defined below.

Agreed Value means the amount that **We** agree to insure **Your Vehicle** for, including Accessories and **Modifications**. This amount will be shown on **Your Certificate of Insurance**.

Accessory means an item fitted by a dealer or non-standard item fitted by a person other than the manufacturer, such as tinted windows, alloy wheels, sound systems and other fixed items which do not affect the performance or handling of the vehicle.

Accidental Damage means damage caused by an unforeseen circumstance such as fire, Theft, malicious damage, hail, flood, explosion, accident or any other event not excluded by this Policy.

Act of Terrorism means an act, including but not limited to the use of force or violence and/or the threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organisation(s) or government(s), which from its nature or context is done for, or in connection with political, religious, ideological or similar purposes, including the intention to influence any government and/or to put the public, or any section of the public, in fear.

Certificate of Insurance means the most recent Certificate of Insurance/ Policy Schedule for this the Policy.

Collectable Caravan means the caravan or campervan described on Your Certificate of Insurance which is 35 years or more that is used for recreational purposes only.

Contents means removable furniture, furnishings, carpets, floor rugs and portable household electrical appliances. Contents does not include food or other perishable items.

Contribution is the amount in which **You** may be required to pay towards the loss.

Depreciation is the loss in value of Your vehicle because of usage and or condition of the vehicle. An amount or rate may be applied that will reduce the amount that is paid to You as a result of the loss in value of Your Vehicle because of usage and/or condition.

Driver means the **Driver** of **Your** vehicle and includes the rider/s of a motorcycle.

Excess means the amount that **You** must contribute in the event of a claim. **Your** excess is not payable under the certain conditions mentioned in the section '**Excess**'.

Fixtures and Fittings means built in furniture, refrigerator, stove, air conditioning unit, floor coverings, fixed awnings and solar panels.



Forcible or Violent means there must be physical evidence that clearly shows damage caused as a direct result of the theft or

GST means Goods and Services Tax.

attempted theft.

Insured Event means accidental loss or damage covered by section 2 of the **Policy** and not otherwise excluded. **Insured events** must happen during the Period of Insurance and be unforeseen and unintended by **You**.

Malicious Damage means damage intentionally done to Your Vehicle by someone without Your consent.

Market Value means the amount that We calculate it would cost to replace Your Vehicle with a vehicle of the same make, model. We may use recognised industry guides to calculate this amount and take into account the kilometres travelled and condition of Your Vehicle immediately prior to loss or damage.

Modification means any change to the **Vehicle**, other than by the manufacturer's design, which affects its performance or handling, including alterations to the engine, drive-train, suspension or wheels.

Negotiable Instrument means a legal document that represents money and is transferable from one person to the next.

Registered Enthusiast Club means a club or association open to members of the public who are motor vehicle enthusiasts with similar values. Registered Enthusiast Club does not include a general motoring organisation such as RACQ or NRMA.

Period of Insurance means the period of time that **We** agree to insure **You** for. The Period of Insurance will be set out in **Your Certificate of Insurance**.

Personal Belongings means personal portable goods kept within Your Vehicle, not permanently affixed to Your Vehicle, such as portable GPS units, CD's, sunglasses. Personal belongings do not include money, credit cards or Negotiable Instruments, or items used in connection with Your occupation or a business.

Policy means this Part B of the PDS together with Your current Certificate of Insurance.

Premium means the amount that **You** must pay **Us** for cover under this **Policy**, inclusive of all fees and charges.

Proof of Ownership means purchase receipts, photographs, bank and credit card statements, contracts of sale, registration documents.

Regular Driver means a person who is likely to drive or ride the vehicle more than once a month.

Parked Regularly means for 5 consecutive nights out of every 7 nights, Your Vehicle is parked in compliance with the requirements in the Certificate of Insurance.



Reasonable Cost means the cost to return **Your** vehicle to a condition essentially the same as, but not better than its condition before it was damaged. This may include the use of new parts or parts consistent with the age and condition of the **Your Vehicle**.

Replacement Vehicle means a vehicle that **You** have bought to replace **Your Vehicle**.

Substitute Vehicle means a vehicle You drive whilst Your Vehicle is not able to be driven because it is off the road as a result of a claim covered by this Policy or a mechanical breakdown. Substitute Vehicle does not include a hire vehicle.

Supplementary Bodily Injury means death or bodily injury which is not covered by a statutory compulsory third party insurance Policy or scheme.

Theft means a forcible or violent **Theft** of or attempted **Theft** of **Your Vehicle** or property contained within or as a part of **Your Vehicle**.

Total Loss means that the cost to repair **Your Vehicle** is uneconomical, taking into consideration:

- the Agreed Value;
- the cost of repairs as assessed;
- the salvage value or estimated salvage value obtained by our appointed assessor; or
- the vehicle will be a Total Loss if it has been stolen and not recovered.

Trailer means a vehicle designed to be towed behind **Your Vehicle**, used for transporting goods. A **Trailer** does not include a carayan.

You or Your means the insured person or persons named on Your current Certificate of Insurance.

Your Vehicle means a motor vehicle, motorcycle, collectable caravan, campervan or Trailer, shown on Your Certificate of Insurance, including:

- factory fitted or installed parts;
- Accessories and optional extras that are fitted to Your vehicle; and
- Modifications.
- Fixtures and fittings on your collectable caravan or campervan

Your vehicle includes a Substitute Vehicle. It also includes any caravan or Trailer listed in the Certificate of Insurance.

We, Us, Our means the insurer, certain underwriters at Lloyd's, but only for the cover that they have agreed to provide, as set out in this PDS.

Windscreen means a fixed glass or plastic windshield or protection screen mounted in front of the **Driver**.



Section 2: Comprehensive Cover

If **You** have selected comprehensive cover and this is shown on **Your Certificate of Insurance**, **You** are insured under this Section 2.

Cover under Section 2

If **Your Vehicle** is accidentally damaged in the Period of Insurance **We** will, at our option:

- Repair Your Vehicle;
- Pay You the reasonable cost of repairing the damaged area of Your Vehicle; or
- If Your Vehicle is a Total Loss:
 - Pay You the Agreed Value; or
 - Replace Your Vehicle. We may replace it with a new car if the new car replacement benefit applies, see page 20.
- We will not pay for anything excluded by this Policy.
- We may refuse to pay a claim if You do not comply with the conditions of this Policy.
- x The maximum We will pay for any claim is the Agreed Value.

Restricted Driver Policy

If You have a Restricted Driver Policy, it will be specified on the Certificate of Insurance. Unless stated otherwise in the PDS, if You have a Restricted Driver Policy, Your Policy only covers You and any Nominated Drivers. No other drivers are covered.

A Nominated **Driver** means a driver noted on **Your** current **Certificate of Insurance**, who **We** have agreed to cover whilst driving **Your Vehicle**. They can claim under this **Policy** as if they were **You**. Depending on the age and driving experience of the Nominated **Driver**, additional Excesses might apply.

Also, because **We** recognise that sometimes **Your Vehicle** will need to be driven by someone other than a Nominated **Driver**, **We** will also cover **You** in the following circumstances:

- Your Vehicle is in the care, custody and control of a member of the motor trade to service, test or repair Your Vehicle.
- Any employee or agent of a hotel, restaurant, car parking or similar business that has control of **Your Vehicle** for the purpose of parking the **Vehicle**.
- Your Vehicle is being driven by a person who is not You or a Nominated Driver in order to deal with a dire medical emergency.

Nominating Drivers

Even if You do not have a Restricted Driver Policy You still need to notify Us of all Regular Drivers of Your Vehicle. If You do not notify Us of any Regular Driver You may not have cover under Your Policy for loss or damage or liability that arises when they are driving Your Vehicle.



Accessories or Modifications

At Our option, **We** will repair, replace any **Accessory** or **Modification** or compensate or pay **You** the amount that it would reasonably cost **Us** to replace that item with one of a similar age and condition. **We** will always try to match items and materials to the original if possible. Where this is not possible **We** reserve the right to use materials and items as close to the original as possible. **We** will not pay for any **Accessory** or **Modification** that is illegal to have fitted to **Your Vehicle** in **Your** State or Territory.

Repairing Your Vehicle

The repairs cannot be started until **We** decide whether **We** will authorise the repairs.

If We elect to repair Your Vehicle:

- We may recommend a licensed repairer; or
- You can choose Your own licensed repairer.

We must accept Your claim and authorise any repairs before work can commence.

- We will repair the damage to Your Vehicle as a result of the claimed incident only and return it to the condition it was before the incident.
- If in the event of a claim Your Vehicle requires additional repairs as a result of pre existing damage on Your Vehicle, rust or inadequate previous repairs to Your Vehicle, We will not pay to repair any pre existing damage, rust or inadequate previous repairs to Your Vehicle.

- We will only be responsible and pay for repairing the damaged area to Your Vehicle.
 If your vehicle requires additional repairs not directly related to the claimed incident, you will have to contribute towards the cost of the repairs.
- We will use new parts or parts consistent with the age and condition of Your Vehicle.
- We may instruct the repairer to use other repairers to complete certain parts of the repairs. For example, if Your windscreen is damaged, We may instruct the repairer to have the Windscreen repaired by a specialist Windscreen repairer.
- We guarantee the quality of workmanship and materials for the life of the vehicle (subject to wear and tear).
- If We do not authorise repairs, We will limit what We pay Your repairer to the amount that We determine to be fair and reasonable for the repairs. This amount will be determined by a motor vehicle assessor appointed by Us inspecting the damage to Your Vehicle, and reviewing, adjusting and/ or reducing Your repairer's quote. We may also compare Your repairer's quote with a quote We obtain from a repairer We choose.
- We will not guarantee the quality of workmanship and materials unless We have authorised the repairs before they commence.



Whether **We** choose to authorise repairs or not:

- We may deduct an amount for wear, tear, depreciation and deterioration. If We choose to pay You to replace, reinstate or repair the part of Your Vehicle that is damaged.
- The amount of depreciation and/or deterioration will be determined by a motor vehicle assessor appointed by Us.
- We do not pay for replacement of a set when only part of a set is lost or damaged eg. wheels, side mirrors, vehicle windows, hub caps, badges etc.
- If a part is not available in Australia three (3) months after the date Your damaged vehicle was assessed by Us, We may immediately settle Your claim. We will pay for the cost to otherwise repair Your vehicle, plus the reasonable cost for the unavailable part. This amount will be determined by Us or our motor vehicle assessor.
- We will not be responsible for additional costs incurred because of delays in delivery of parts.
- We will not pay for any air-conditioning refit, re-gas or any Modification required by law.
- We may require You to contribute to the cost of the repairs if the repairs to Your Vehicle leave it in a condition that is better than the condition it was in before the incident that caused the damage.

Where **Your** claim consists of a **Windscreen** or glass item, replacement parts will meet the applicable Australian Standards or the standard to which the vehicle was originally manufactured.

Total Loss claims

If **We** agree to pay a Total Loss, **Your Policy** comes to an end.

If You pay Your Premium by instalments, We will subtract any unpaid instalments from any Total Loss pay out. Otherwise, You must pay the remainder of the Premium to Us immediately.

If We pay a Total Loss claim and Your Vehicle is less than 25 years of age, Your Vehicle becomes our property. You have an automatic first option to purchase the wreck from Us at its Market Value, as determined by our assessors, unless the Vehicle was a Total Loss because it was stolen.

The salvage purchase option for a vehicle under 25 years of age, will not apply if **Your Vehicle** was stolen and **We** settled **Your** claim as a total loss.

Overnight parking requirements

It is a condition of Your cover that Your Vehicle is Parked Regularly in accordance with Your Certificate of Insurance. If Your overnight parking circumstances change and Your Vehicle is no longer Parked Regularly in accordance with Your Certificate of Insurance, You must notify Us immediately. We may charge You more Premium, change Your Policy terms or cancel Your Policy if Your overnight parking circumstances change.



Section 3: Additional Benefits

There are a number of additional benefits that also apply to **Your Policy**. Unless stated otherwise, they only apply if **You** have a claim covered by Section 2.

These additional benefits will be paid in addition to the cover under Section 2.

The additional benefits are subject to the terms, conditions, limitations and exclusions of this **Policy**. Unless stated otherwise, they will be paid in addition to the cover under Section 2 and the **Policy** Excesses do not apply.

Towing and Storage

What is covered What is not covered We will pay the reasonable costs to have Your We will not pay for the following: Vehicle retrieved from the scene of an accident x More than the reasonable cost of towing when it cannot be safely driven and delivered to and storage. the repairer. We will also pay the reasonable costs of the storage of the vehicle while at the repairers or any other designated place as approved by Us in writing, once You have lodged Your claim. The reasonable cost for towing or storage is the quickest and most economical methods of retrieving Your Vehicle and the storage of such through to the resolution of Your claim.

Returning Your Vehicle to You

What is covered	What is not covered
We will pay to return Your Vehicle to You after repairs have been completed, or, at our option, compensate You for the reasonable costs involved in traveling to pick up Your Vehicle. The reasonable cost of returning Your Vehicle is the quickest and most economical methods of retrieving Your Vehicle after the resolution of Your claim.	We will not pay for the following: x If the repairer is located within 100km of Your place of work or home.



Hire Vehicle

What is covered	What is not covered
If Your Vehicle cannot be driven, We will pay for the cost to hire a replacement vehicle at a cost of up to \$100 a day for up to 14 days, or until Your Vehicle is found or repairs have been finalised, whatever is the earlier.	 We will not pay for the following: X Any deposit You are required to pay for the hire car. X Any running costs of a hire vehicle including fuel. X Any loss or damage to the hire car or liability in connection with the use of the hire car. X Any costs incurred 24 hours after repairs have been completed or Your Vehicle has been located. X If Your Vehicle is insured under a Limited Use, Extreme Limited Use or Concessionally Registered Option or Third Party Property Damage. X Costs for hire car benefit for excess free windscreen/sunroof/glass claims.



New vehicle replacement benefit - first three years of Registration

What is covered

In the event of a Total Loss, We will pay to replace Your Vehicle with a new vehicle if all of the following apply:

- If Your vehicle was not a dealer registered demonstration model, it was first registered by You within the last 3 years or, if Your Vehicle was a dealer registered demonstration model with no more than 5,000 kilometres on the odometer at date of purchase, it was first registered by You within the last 12 months.
- You are the original owner, other than the dealer.
- You have been insured under a Ryno Insurance Services Policy since purchase of Your Vehicle by You.
- Any finance company involved gives its permission for the Vehicle to be replaced.

We will replace Your Vehicle with a new vehicle of the same make, model, class or series.

We will also pay for the following costs associated with the Replacement Vehicle, if a Replacement Vehicle is arranged by Us:

- Dealer delivery charges.
- Statutory charges.
- Compulsory third party insurance.
- The first 12 months registration, less any refund You are entitled to on the current registration.

For all cover under this benefit, if a Replacement Vehicle is not available within Australia of the same make, model, class or series, or where agreement cannot be reached regarding the Replacement Vehicle, We will pay the Agreed Value for this policy. No additional payment will be made under this benefit in those circumstances.

What is not covered

We will not pay for a Replacement Vehicle in the following circumstances:

- x If Your Vehicle is an individually constructed vehicle, replica or kit car.
- x If Your Vehicle is a dealer registered demonstration model with more than 5,000 kilometres on the odometer at date of purchase.



Vehicle changeover

What is covered	What is not covered
If You sell Your Vehicle and buy a Replacement Vehicle, We agree to insure Your Replacement Vehicle under this Policy automatically for a period of up to 14 days from the date of purchase.	We will not pay more than the lesser of the following: x The Market Value of the Replacement Vehicle.
We will continue to insure Your new vehicle after 14 days from the date of purchase but only if all of the following apply: You give Us full details of the vehicle; and	The amount You paid for the Replacement Vehicle. The Agreed Value of the vehicle You replaced.
You pay any additional Premium that We may request; and	
We agree to insure Your Vehicle.	
This cover applies even if You have not had a claim under section 2.	

Salvage Rights - vehicle 25 years of age or more

What is covered	What is not covered
If We pay a total loss claim and Your vehicle is 25 years of age or more You may keep the unrepaired vehicle at no cost.	Salvage Rights will not apply if Your vehicle is stolen and We settle Your claim as a total loss.



Riding apparel (applies to motor cycles only)

What is covered What is not covered We will pay for loss or damage to Your items of We will not pay for the following: apparel designed specifically for use while riding x More than \$3000 for rider apparel. or being driven pillion on a motor cycle, such x More than \$1500 for pillion apparel. as helmets, riding boots, leather jackets and pants, gloves. More than \$1000 per item, unless that We will only cover Theft of these items if the item is specified on Your Policy Schedule. Theft is by forcible or violent attempts. This means that there must be evidence that a person x Items that are not specific motor cycle has stolen or attempted to steal items from riding or pillion apparel. a locked or closed part of the motor cycle or x This benefit does not apply to bikes permanent attachment to the motor cycle with insured under laid up cover. an object, other than a kev. x When You do not provide proof of We will ask for proof of ownership of the lost ownership of the items. or damaged items. This cover applies even if You have not had a

Contents cover (applies to collectable caravans/campervans only)

What is covered	What is not covered
We will pay for loss or damage to Your collectable caravan/campervan contents up to \$1000 in the event of the following:	x Theft, attempted theft or malicious damage by someone in Your caravan/ campervan with Your consent.
 Accident 	x Theft of contents from an annexe.
✓ Fire	x Theft or attempted Theft from Your
✓ Storm	caravan/campervan if it wasn't securely locked.
 Theft or Attempted Theft 	x Theft or attempted Theft from Your
 Malicious Damage 	caravan/campervan if there is no physical
✓ Flood	evidence of forcible and violent entry.
	x Burning out of electrical motors.



claim under section 2.

Automotive Spare Parts and Tools

What is covered

We will pay up to \$1,000 for damage to automotive spare parts and/or tools, whilst at your home, in your locked vehicle or whilst being kept in locked storage, if the loss or damage is caused by one of the following events:

- x Fire
- x Flood
- x Storm
- x Impact
- x Malicious Damage
- x Theft by forcible entry/violent entry (this means there must be evidence that a person has stolen or attempted to steal items from your locked vehicle or premises with an object, other than a key).

You must provide proof of ownership for any stolen or damaged items.

This cover applies only if **You** have a claim under section 2 of the policy.

An excess of \$250 will apply to all claims relating to Automotive Spare Parts and Tools. This excess is payable in addition to the basic policy excess.

What is not covered

We will not pay for the following:

- x More than \$1,000 for loss or damage to spare parts and tools
- x Theft of tools or spare parts used in relation to a business for the purpose of earning an income
- x Damage to tools and spare parts in relation to a business for the purpose of earning an income
- x Theft that has not been reported to the Police
- x Theft by anyone who lives at the residence
- X Theft by anyone who drove Your Vehicle or entered your premises with your consent
- x Theft by an immediate family member
- x Theft by any person who has access to Your Vehicle or premises
- x Accidental Damage
- x Any items that You are not able to provide proof of ownership.

Trailer cover

What is covered

We will pay for the loss of or damage to a **Trailer** owned by **You**, which occurs while it is attached to **Your Vehicle**.

The amount We will pay is the Market Value of Your Trailer up to a maximum of \$1,000.

This additional benefit does not apply to any Trailer noted on the Certificate of Insurance.

What is not covered

We will not pay for the following:

- If the Trailer is not owned by You.
- Goods or property on or within Your Trailer.



Completion of journey

What is covered What is not covered If Your Vehicle cannot be driven following an We will not pay for the following: accident and You are more than 100km from x If You are less than 100km from Your home. We will pay the reasonable costs Your home. of one of the following: x More than \$1000. The cost of returning You and Your passengers to Your home. x For charges or costs not reasonably incurred by You. ▼ The cost of You and Your passengers completing Your journey. We will choose which one We pay for.

Child car seat

What is covered	What is not covered
We will pay for loss or damage to a child's car seat, booster seat or capsule fitted to Your Vehicle caused by: Fire Flood An accident involving Your Vehicle Theft or malicious damage. We will only cover Theft of these items if the Theft is by forcible or violent attempts. This means that there must be evidence that a person has stolen or attempted to steal items from Your locked vehicle with an object, other than a key. We may ask for proof of ownership of the lost or damaged items. This cover is not in addition to the Agreed Value. This cover applies even if You have not had a	 We will not pay for the following: X More than \$300 for any loss or damage. X We will not pay more than \$600 in total in the period of insurance.
claim under section 2.	



Personal Belongings

What is covered What is not covered We will pay for loss or damage to Your Personal We will not pay for the following: Belongings, or Your passenger's Personal x More than \$800 for all Personal Belongings in the event of the following: Belongings. Fire x Loss or damage to business related tools Flood and spare parts. An accident involving Your Vehicle x Loss or damage to cash, credit or debit cards or Negotiable Instruments. ▼ Theft or malicious damage. We will only cover Theft of these items if the Theft is by forcible x More than \$1600 in total for all Personal or violent attempts. This means that there Belongings in the Period of Insurance. must be evidence that a person has stolen or attempted to steal items from Your locked vehicle with an object, other than a key. We may ask for proof of ownership of the lost or damaged items. This cover applies even if You have not had a claim under section 2.

Emergency Accommodation

What is covered	What is not covered
If Your Vehicle cannot be driven following an accident and You are more than 100km from Your home, We will pay for the reasonable cost of accommodation for You and Your passenger for one night.	



Replacing, Recoding or Re-keying locks

What is covered	What is not covered
If Your Vehicle keys are stolen We will pay for the repair, replacement or recoding of the keys, locks or barrels up to \$2,000. This cover applies even if You have not had a claim under Section 2. The Policy Excesses will apply to this Additional Benefit.	 x More than \$2000 in total in the Period of Insurance. x We will not pay unless the Theft of Your keys has been reported to the police.

'Excess free' windscreen/sunroof/glass benefit

What is covered	What is not covered
We will not charge You any Excess to repair or replace a damaged windscreen, side or rear glass or sunroof during the period of insurance. We will repair up to two repairable windscreen chips or We will replace Your windscreen and glass using glass that meets the Australian Standards and the manufacturer's specifications. We will not reduce Your No Claims Discount if You have any windscreen or glass claims during the period of insurance.	We will not pay for the following: X Replacement of rubbers or sealant due to wear, tear or deterioration. X Damage which does not affect the integrity of the glass. X Damage to a windscreen, side or rear glass or sunroof where your vehicle is insured under Third Party Property Damage or Laid Up Cover. X We will not pay any hire car costs for this additional benefit.



Maritime Law

What is covered What is not covered We will not pay for the following: If Your Vehicle is being transported by sea within Australia and You are liable under Maritime law, x Any other loss, damage or liability in We will cover You for liability for both general connection with Your Vehicle whilst it average and salvage charges, which are is being transported by sea. mentioned below: For the purposes of this benefit: General average means that if the ship's captain has to sacrifice some of the cargo in order to save the vessel, the owners of the remaining cargo must contribute towards the losses suffered by the owners of the sacrificed cargo. Salvage Charges are the costs incurred in the recovery of a disabled ship. This cover applies even if You have not had a

Learner Drivers

claim under section 2.

What is covered	What is not covered
Unless Your Policy is a Restricted Driver Policy, this Policy covers You while a learner Driver is driving Your Vehicle, provided that: • they hold an appropriate learner Driver permit;	We will not pay for the following: x Any claim in connection with the driving of Your Vehicle by a learner Driver if Your Policy is a Restricted Driver Policy.
andthey are driving under the instruction of a fully	x This benefit does not apply to vehicles insured as Laid Up cover.
licensed Driver. For motor vehicles, any age Excess will be based on the age of the experienced Driver.	X Any claim in connection with a learner rider on a motor cycle.



Defensive Driver training

What is covered What is not covered You are covered while Your Vehicle is being You are not covered while You are driven or used for a defensive Driver training or participating in a course conducted, Driver instruction day on a designated Driver advertised, promoted or designed to improve facility, racetrack or course or similar but only high speed driving skills such as high speed whilst a qualified instructor is present. cornering skills or to improve or to prepare for any form of motor sport.

Section 4: Optional Benefits

There are a number of Optional Benefits that You may add to Your Policy. These benefits apply only if they are shown as covered in Your Certificate of Insurance.

Unless stated otherwise, these additional

benefits will be paid in addition to the cover under Section 2. The Optional Benefits are subject to the terms, conditions, limitations and exclusions of this Policy, including the application of the Policy Excesses.

Finance gan cover

What is covered What is	not covered ot pay for the following:
	ot pay for the following:
Vehicle is a Total Loss and Your finance contract payout is greater than the amount We pay under section 2, We will also pay 100% of the difference between the amount We pay under section 2 and the actual amount owing to Your finance provider. We pay any amount covered by this benefit directly to Your financier. X Any are Agreed Market and Agreed Market Agreed	nount under this benefit if Your d Value is not at least 85% of the t Value of Your Vehicle. y overdue repayment, arrears or y payments under Your finance ct. y financed amount which does not the current Market Value of the e, including any amounts refinanced our finance contract.



What is covered What is not covered If Your Certificate of Insurance shows that You We will not pay for the following: have special occasion cover, We will pay for loss, Any claim where You have not complied damage or liability while Your Vehicle is being with the relevant government transport used for carrying passengers for hire or reward department's laws, rules or regulations in connection with a wedding, school formal or in Your state or Territory in regard to other special occasion. the usage and limitations of use of the The hire and reward exclusion does not apply registration type.

Laid Up Cover

to this Optional Benefit.

What is covered	What is not covered
Laid Up Cover is designed for vehicles under restoration or storage. Where You take Your Vehicle off the road or 'lay up' Your Vehicle, You can reduce Your Premium if You choose this option by electing only to insure for any certain loss, damage or liability.	We will not pay for the following: X Any loss, damage or liability in connection with the Vehicle being driven. X Excess free windscreen/glass cover for vehicles insured under Laid Up Cover.
Your Certificate of Insurance will show the period You have 'laid up' cover.	
During this period, We will only cover Your Vehicle whilst Your Vehicle is:	
kept in Your home or Your locked garage;	
 at a garage, workshop or related place of business whilst the vehicle is undergoing work, restoration or storage; 	
on display at a car event/organised show;	
at an auction event;	
✓ at a club event; or	
 being loaded or unloaded for transport purposes or while being transported to the above locations. 	



Club and Concessional Registration

What is covered

If You are a member of a Registered Enthusiast Club and obtain concessional or club registration for Your Vehicle, We will offer reduced Premium rates on Your concessional registered vehicles.

You must tell Us immediately if You change from concessional registration to full registration. We may charge You extra Premium if We choose to continue to insure Your Vehicle under this Policy.

What is not covered

We will not pay for the following:

X Any claim where You have not complied with the relevant government transport department's laws, rules or regulations in Your state or Territory in regard to the usage and limitations of use of the registration type.

Limited Use Options

What is covered

We recognise that many owners do not wish to drive their vehicle on a daily basis. Accordingly, We offer Premium discounts for reduced usage. In the calculation of this discount We may ask various questions to determine Your eligibility, such as driving patterns and kilometres travelled.

To qualify for this option, one of the following must apply in relation to **Your** driving patterns:

- Limited Use: You do not drive daily or regularly and limit Your Vehicle usage to up to a maximum of 8,000km per Period of Insurance; or
- Extreme Limited Use: You do not drive daily or regularly and limit Your Vehicle usage to up to a maximum 4,000km per Period of Insurance.

If You qualify for and select this option, the use that applies to Your Vehicle will be specified in the Certificate of Insurance. You must inform Us if the use that applies to You changes. We may charge You an extra Premium if We choose to continue to insure Your Vehicle under this Policy.

What is not covered

We will not pay for the following:

x Any hire car under the Hire Car Additional Benefit. The Hire Car benefit does not apply if You have chosen the Limited Use optional benefit.



What is covered

beasonal Cover (Motor Cycles Only)

If You elect and We show on Your Certificate of Insurance "Seasonal Cover Use" this means You have elected to "lay up" Your motor cycle for the number of months requested as shown in the schedule. You can elect up to 5 months when Your motor cycle will not be ridden.

Seasonal Cover allows You to use Your motor cycle under full comprehensive cover conditions for the months You elect. For the remaining months the cover reverts to Laid Up Cover, which covers Your motor cycle for fire, Theft, transporting, flood and malicious damage to Your Vehicle. For the months You have elected to Lay Up Your vehicle, it must not be ridden on the road under its own power.

IF YOU RIDE YOUR MOTOR CYCLE ON THE ROAD UNDER ITS OWN POWER, YOU WILL NOT BE INSURED.

What is not covered

- x Any accident, damage or legal liability in connection with riding Your motor cycle under its own power whilst in Your nominated laid up periods.
- x Any claim where the motor cycle was kept in an unlocked garage/premises, unless agreed in writing by Us.



Automotive Spare Parts and Tools

This policy provides automatic cover for Automotive Spare Parts and Tools up to \$1,000 refer to page 23 of the PDS. You have the option to increase this amount to \$5,000 or \$10,000.

An excess of \$250 will apply to all claims in relation to loss or damage to Automotive Spare Parts and Tools.

If You have chosen to increase the cover for Automotive Spare Parts and Tools, this amount will be shown in the Certificate of Insurance. The amount shown in the certificate of insurance is the maximum amount we will pay for any claim for loss or damage to Automotive Spare Parts and Tools.

What is covered

We will pay up to the amount shown in your policy schedule for damage to automotive spare parts and/or tools, whilst at Your home, in Your locked vehicle or whilst being kept in locked storage, if the loss or damage is caused by one of the following events:

- x Fire
- x Flood
- x Storm
- x Impact
- x Malicious Damage
- x Theft by forcible entry/violent entry (this means there must be evidence that a person has stolen or attempted to steal items from Your locked vehicle or premises with an object, other than a key).

You must provide proof of ownership for any stolen or damaged items.

This cover applies only if You have a claim under section 2 of the policy.

An excess of \$250 will apply to all claims relating to Automotive Spare Parts and Tools.

This excess is payable in addition to the basic policy excess.

What is not covered

We will not pay for the following:

- x Theft of tools or spare parts used in relation to a business for the purpose of earning an income
- X Damage to tools and spare parts in relation to a business for the purpose of earning an income
- X Theft that has not been reported to the Police
- x Theft by anyone who lives at the residence
- X Theft by anyone who drove Your Vehicle or entered Your premises with your consent
- x Theft by an immediate family member
- x Theft by any person who has access to Your vehicle or premises
- x Accidental Damage
- x Any items that You are not able to provide proof of ownership



Section 5: Excesses I No Claim Discount

Excesses

Your Certificate of Insurance will show the Excesses that apply to Your Policy. You must pay every **Excess** that applies to the circumstances of a claim. We will advise You in the event of a claim which Excesses are applicable. All Excesses on this Policy are cumulative, so You may need to pay a number of Excesses, depending on the circumstances of a claim.

Basic Excess

The Basic Excess is a general Excess that applies to all claims under this Policy. This will be shown on Your Certificate of Insurance.

Age and Inexperienced **Driver Excess**

These Excesses apply to all claims under this Policy to claims involving young or inexperienced drivers. The Age Excess for vehicles will be the amount shown in the Policy Schedule and the Inexperienced **Driver Excess** is \$1500

If You make a claim for a classic vehicle (vehicle over 25 years old) for an incident where the **Driver** at the time of the incident was under the age of 25 years, in addition to the basic excess as shown in the certificate of insurance or a Nominated Driver who is under 25 years, the Age Excess will apply. If You make a claim for an incident where the **Driver** at the time of the incident had held the appropriate class of licence for a period of less than two years, the Inexperienced Driver Excess only will apply.

Theft Excess

This **Excess** applies to all claims under this **Policy** involving **Theft** or attempted **Theft**. The Theft Excess will be set out in the Certificate of Insurance.

Custom Paint Excess

Where Your Vehicle is aftermarket custom painted, candy paint, sign-written, airbrushed, graphic appliqued or the like and this comprises a significant portion of the Agreed Value, We will apply an additional Excess to take into account the cost of repainting.

If so, this will be shown on Your Certificate of Insurance and will apply to any claim involving repainting.

Special Excesses

We may add other Excesses to Your Policy to deal with **Your** particular circumstances. If We do the amount of the special Excess and when it applies will be set out in Your Certificate of Insurance.



When You do not have to pay an Excess

We will waive the Excess if.

- We decide that the Driver of Your Vehicle did not contribute to the cause of the accident: and
- You can provide Us with the name. address, drivers licence numbers of the other parties and the registration number of all vehicles involved in the incident.
- If we agree to waive your excess, we will advise you in writing that the excess has been waived.

The Age Excess will not apply for the following claim types:

- Theft and attempted Theft.
- Malicious damage.
- Windscreen and glass claims.
- Damage occurring while the vehicle is parked and unattended.
- Fire or water damage claims.

No Claims Discount

A No Claims Discount (NCD) is an entitlement given to a person for a demonstrated claim free driving history.

We will honour the NCD from another insurer when You start insurance with Us. You will also earn a NCD on this Policy for each **Policy** period up to the maximum of 65% or rating 1 equivalent.

After a period of two years whilst on rating 1/65% with no incurred 'at fault' claims. We will reward good drivers by protecting their rating 1 for life. This means that any subsequent 'at fault' claims will not affect Your NCD rating.

If You are already entitled to a protected rating from Your existing insurer. We will recognise this entitlement.

When calculating Your Premium We take into account Your NCD entitlement. If You do not have an NCD because You have been uninsured or insured through a company scheme, We will take into account Your general driving experience when assessing Your Premium.

Proof of NCD

We will ask You for proof of Your current NCD entitlement.

Making a claim and Your NCD **Protected Rating**

If Your Certificate of Insurance currently shows that You are entitled to a rating 1 for life, Your NCD will not be affected by any claim in the Period of Insurance.



Not 'at fault' Claims

If **We** agree to waive **Your Policy Excess** for a claim because **You** were not 'at fault' or because the '**Excess** free' **windscreen** benefit applies, when **We** renew **Your Policy** we will not reduce **Your** NCD entitlement because of that claim.

Other claim types

Otherwise, if **You** make a claim or claims during the Period of Insurance **We** will reduce **Your** NCD entitlement for each claim made. The amount that **We** may reduce **Your** NCD by is detailed below:

Your Current NCD	Following 1 Claim	Following more than 1 Claim
Protected	Protected	Protected
65%	45%	Nil
55%	25%	Nil
45%	Nil	Nil
Nil	Nil	Nil



Section 6: Third Party Property Damage

If You have selected comprehensive cover and this is shown on Your Certificate of Insurance, You are insured under this Section 2. You are also covered if 'Third Party Property Damage Only' is shown on Your Certificate of Insurance.

Cover under Section 6

What **We** will and won't cover under Section 6 is set out below:

What is covered

We will cover the legal liability of You or any person driving Your Vehicle with Your permission for:

- loss or damage to other people's property; or
- Supplementary Bodily Injury,

caused by **Your Vehicle** being involved in an accident occurring during the Period of Insurance within the Commonwealth of Australia.

For the purposes of this section of the **Policy** 'Your Vehicle' includes the following:

- A Trailer connected to Your Vehicle.
- A Substitute Vehicle.

What is not covered

We will not pay for the following:

- x Liability for death or bodily injury to the extent that You are entitled to be covered under any statutory compulsory insurance or motor accident compensation scheme.
- x Liability for death or bodily injury that would have been covered under any statutory compulsory insurance or motor accident compensation scheme or would have been covered, if You had insured Your Vehicle, registered Your Vehicle or otherwise complied with statutory compulsory insurance or motor accident compensation scheme.



Cover under Section 6 continued...

What is covered

To avoid doubt, Your liability cover includes legal liability arising from the following:

- Goods falling accidentally from Your Vehicle.
- Goods falling accidentally from a Trailer or caravan attached to Your Vehicle or Substitute Vehicle.
- Another Driver using Your Vehicle with Your consent and complying with Policy conditions.
- We will pay any legal costs and expenses that You incur in relation to a legal liability covered by this section, provided We agree to them in writing before they are incurred.
- The most We will pay under this section is \$20,000,000 including legal costs.

What is not covered

- x Liability caused by an intentional act caused by You or by someone with Your knowledge or consent.
- x Liability for damage to property owned or controlled by You or by any member of Your family or anyone who normally lives with You.
- x Liability for damage to property owned or controlled by a nominated Driver or anyone authorised by You to drive Your Vehicle.
- Liability as a result of discharge or escape of contaminants, pollutants or other dangerous goods from Your Vehicle unless they are substances You are legally allowed to carry.
- Where You cause Your own death or bodily injury, or liability for the death of bodily injury of a member of Your family or someone who normally lives with You.
- x Liability that arises because You or someone You authorised to drive as agreed to accept liability.
- Your motor vehicle was not in the custody, control or possession of You, or a person who has Your permission to use Your motor vehicle.
- x Liability for anything covered under section 2 or section 3 if Your Policy Schedule shows You have selected 'Third Party Property Cover Only'.
- x Liability for any claim involving bodily injury or death arising out of the use of or connection with Your motor vehicle, if Your motor vehicle is registered in the Northern Territory.
- X Any penalties or fines, punitive, aggravated or exemplary damages.



What is covered What is not covered If You have selected 'Third Party Property Cover We will not pay for the following: Only' and are involved in an accident and: Where You cannot provide Us the details We decide that the Driver at the time of the of the responsible party. accident did not contribute to the cause of the accident; and You can provide Us with the name, address, registration and licence numbers of the other parties and vehicles involved, We will pay the reasonable cost to repair or replace Your vehicle up to \$5,000 or the Market Value, whichever is the less. This Uninsured Motorist Benefit is subject to all the terms and conditions of this Policy, including the terms and conditions set out in section 2. Section 3 does not apply.



Section 7: General Exclusions

These general exclusions apply to all Sections in **Your Policy**. Other specific exclusions included in other sections of the **Policy** and in **Your Certificate of Insurance** will also apply.

Anti-Theft Systems

We will not pay a claim for Theft or attempted Theft if:

x the anti-Theft system, which was declared and agreed by Us, was not fitted, functional and activated for use at the time of the loss.

Lawful Seizure

We will not pay for:

x loss or damage as a result of the lawful seizure of Your Vehicle.

Drivers

We will not pay where Your Vehicle is being driven by the following:

- x An unlicensed Driver, unless You can prove that You did not know the Driver was unlicensed.
- x Any Driver who has been declined or refused insurance previously by us or any other insurer.
- x If You have a Restricted Driver Policy, any Driver who is not a Nominated Driver, unless the Policy provides otherwise.
- x Any driver under the age of 25 for a vehicle that is less than 25 years old
- x Any driver under the age of 20 for all vehicles 25 years of age and older.
- x In the case of a motor cycle, a rider who has held the appropriate class of license for less than two years.

We will not pay if the Driver of Your Vehicle:

- x Was under the influence of any drug or intoxicating alcohol.
- x Was convicted of driving under the influence of intoxicating alcohol or drugs.
- x Returned a blood or breath alcohol content in excess of the prescribed maximum limit in the State or Territory of the offence.
- x Refused to submit to a test to determine the level of drugs or alcohol in the blood when requested by police.

However, if You can satisfy Us that You had no reason to suspect that the Driver was under the influence of drugs or alcohol or both, We will not refuse Your claim.



Unroadworthiness

We will not pay a claim where:

x Your Vehicle was being used or driven in an unroadworthy condition.

However, this will not apply if You can reasonably prove that:

- · You were unaware of the defect or condition; or
- The unroadworthy condition did not cause or contribute to the event.

Tyres

We will not pay for:

x damage to tyres caused by brake application, or by road cuts, punctures or bursts.

Hire and Reward

We will not pay a claim where:

- x Your Vehicle is being used for conveyance of passengers for hire, fare or reward.
- We do not consider the conveyance of passengers for hire, fare or reward private pooling arrangements or where Your employer provides a traveling allowance for the use of Your Vehicle.
- This exclusion will not apply if You have requested Us to endorse Your policy to include Special Occasion Cover.

Motor Trade

We will not pay a claim where:

x Your Vehicle is being used in connection with or for experiments, testing, trialing or demonstration in connection with the motor trade.

War, Riot or Civil Commotion

We will not pay for any claim arising directly or indirectly from or in connection with:

x any war, warlike activity, riot, civil commotion, rebellion, civil war, revolution, insurrection, invasion, acts of a foreign enemy.



Terrorism

We will not pay for any claim arising from:

x any Act of Terrorism or any action taken in the prevention, control or reaction to or against terrorism.

Nuclear

We will not pay for any claim arising from:

x radioactivity or any radioactive substances or nuclear fuel, nuclear waste or nuclear materials.

Flammable and Chemical Carriage

We will not pay for any claim arising from:

x the carriage of flammable, hazardous, explosive, chemical or biological materials.

Illegal Modifications

We will not pay for:

x damage to or loss caused by a vehicle that has been illegally modified.

Deliberate and Intentional Acts

We will not pay any claim:

x Where You or another person named on Your Certificate of Insurance or person acting with Your express or implied consent have made, created or engineered a deliberate, intentional, malicious or illegal act designed to bring a claim under this Policy.



We will not pay any claim caused by, arising from or in connection with:

- x Participation in any type of motor sport event, time trial, track day, racing school or high speed motor skill or racing preparation course. This includes where the vehicle is being driven or transported, or prepared, to participate in any motor sport event, time trial, track day racing school or high speed motor skill or racing preparation course within the race track, testing ground or event or course arena or any land immediately adjacent to the race track, testing ground or event or course arena.
- x Your Vehicle being driven on any race track, circuit, closed road, course or arena for any purpose.
- x Participation in any rally (which was closed to the public), race, off road event, hill climb or reliability trial.

Depreciation, Deterioration and Breakdown

We will not pay for:

- x any depreciation, deterioration, wear, tear, corrosion or mechanical breakdown of Your Vehicle and/or any of its components;
- x failure to perform its designed task; or
- x computer or computer technology, including software viruses.

Pre-Existing Damage

We will not pay for:

- x the repair of pre-existing damage that was present on Your Vehicle at the time the policy was incepted.
- x repairs to Your Vehicle that are not as a result of an incident being claimed.

Faulty Repairs/Workmanship

We will not pay for:

x the cost of repairing faulty repairs or faulty workmanship other than repairs covered under the Ryno Insurance lifetime quarantee.



Loss of use

We will not pay for:

- x any loss of use or consequential loss of use of Your Vehicle.
- x financial loss or compensation because Your Vehicle's value was less after being repaired.

Other damage

We will not pay for loss, damage or liability which is caused directly or indirectly by the following:

- x Rust, corrosion, algae, mould or mildew.
- x Any process of cleaning, repairing or restoring which involves the use of chemicals.
- x Any additional loss or damage to Your vehicle as a result of it being driven after an accident.
- x Any additional loss or damage to Your vehicle resulting from Your failure to protect Your vehicle after it has been involved in an accident, broken down or been recovered after being stolen.

We will not pay for the following:

- x Loss, damage or liability arising from the use of Your Vehicle if it is unregistered contrary to the motor vehicle registration laws in Your State or Territory.
- x Loss, damage or liability arising from the use of Your Vehicle if it is being used or driven contrary to any law, regulation or permit.
- x Financial loss occurring because You cannot use Your Vehicle.
- x Financial loss because Your Vehicle's value was less after being repaired.
- X Accidental loss or damage to a substitute, rental or loan vehicle.

Consignment

We will not pay for:

x any claim as a result of Your vehicle being on consignment or in the possession of person as part of the person's stock and trade.

We will pay for:

any claim arising out of the vehicle being involved in an accident whilst it is being test driven.



Section 8: General Conditions

Evidence of ownership

Before entering into this **Policy**, prior to renewing this Policy and when You make a claim, We may ask You to provide evidence of ownership or evidence upon which to substantiate the requested Agreed Value of Your Vehicle.

This may include the following:

- Receipts
- Valuations
- Contracts of sale
- Photographs
- Credit card and bank statements.

We may also request You to provide Us with the Driving History for You and/or any other nominated **Driver** noted on the **Certificate** of Insurance.

Instalment policies

Where **You** have selected to pay by instalments, special conditions apply to Your Policy. If You do not pay Your Premium instalment by the agreed date We can do the following:

- In the event of a claim, not pay for any loss, damage or liability incurred, if an instalment is more than 14 days in arrears.
- If an instalment is less than 14 days overdue, deduct the overdue amount from any claim settlement.
- Cancel Your Policy if any Premium instalment is unpaid for one month or more.
- For Total Loss claims, deduct all outstanding **Premium** instalments which are unpaid from the settlement amount.

You are responsible for any bank fees or charges imposed or associated with lack of sufficient funds in Your account.

GST

If You are registered for GST, You are required to tell **Us Your** entitlement to any input tax credits on the Premium You pay Us.

Where **We** make a payment under the **Policy** to You rather than payment for the acquisition of goods, services or other supply, We will reduce the amount of the payment by the amount of any input tax credit that You would have been entitled to had the payment been applied to acquire such goods, services or other supply. This may mean that We reduce Your Agreed Value if You use Your Vehicle for business

Transfer of Interest

No interest in Your Policy may be transferred without our written permission.

Keeping Us informed

You need to tell Us as soon as possible of any new Regular Drivers of Your Vehicle.

You must also tell Us about changes to the following:

- Use of Your Vehicle.
- The garaging situation or how Your Vehicle is parked.
- · Registration type, such as concessional to full registration.
- Modification of Your Vehicle.



You must also tell Us as soon as possible if You or any Regular or Nominated Driver has:

- any traffic offences involving all drivers noted on the policy.
- drivers licence suspended, reduced. restricted or reduced to a lesser grade.
- any motor accidents involving drivers who drive Your Vehicle.
- any criminal offences involving persons who are nominated on the policy to drive Your Vehicle

If You do not provide Us with this information as required, We may be able to charge You extra Premium, cancel Your Policy or reduce or refuse a claim.

Cancellation

Cancellation by You

You can cancel Your Policy at any time by telling **Us** in writing, verbally or by email that You wish to cancel Your Policy. We will subtract from any Premium You have paid Us an amount to cover the period that **We** have already insured You for. We will then return the remaining Premium to You after deducting a cancellation fee of up to a maximum of \$50. however the Rvno fee amount, shown in Your Certificate of Insurance will not be included in the refunded amount.

We will refund the Rvno fee amount if:

- You are transferring cover to another motor Policy with Us;
- You cancel the cover within the cooling off period:
- We cancel the cover for any reason; or

 in the event of a Total Loss, and Your cover has ended and We are entitled to keep any Premium.

Cancellation by Us

We may only cancel Your Policy by giving written notice and where the relevant legislation allows **Us** to do so.

We will subtract from any Premium You have paid **Us** an amount to cover the period that **We** have already insured **You** for. **We** will then return the remaining **Premium** to **You**.

In accordance with the law, We may cancel **Your Policy** in the following circumstances:

- You failed to comply with the duty of disclosure.
- You failed to pay any Premium owing, including special conditions relating to instalments detailed above.
- You failed to disclose a major change in the risk insured, as detailed in Keeping Us Informed above.
- You misrepresented any details to Us prior to entering into the contract.
- You made a fraudulent claim during the Period of Insurance.

If We cancel Your Policy We will advise **You** in writing.

Protecting Your Vehicle

You must take all reasonable and ongoing steps to protect Your Vehicle from loss or damage which includes, any legal requirements, maintenance or safety issues that affect Your Vehicle and its operation.



Section 9: Claims

It is important that **You** call **Us** as soon as possible after an accident so **We** can assist **You** with starting the repair process.

Call Us: 1300 650 670

At the Scene

Do not admit liability or guilt and do not discuss responsibility with any party to the incident, including witnesses and other parties involved.

Do not attempt to settle or make any offer of payment without Our written consent. It is **Your** responsibility to take all reasonable precautions to prevent any further loss, damage or liability occurring.

Reporting the incident to police

The laws concerning the reporting of accidents vary in each State and Territory and therefore **You** should familiarise **Yourself** with **Your** obligations.

If there are injuries, or if any **Driver** is under the suspected or actual influence of drugs or alcohol, the police must be informed immediately. **You** must report any malicious damage, **Theft** or attempted **Theft** of **Your Vehicle** to the police immediately.

Advising Us

Having an accident can be a traumatic experience and **We** are here to help **You** through the process. The sooner **You** contact **Us**, the sooner **We** can begin to help and get things fixed. If **You** call from the scene

of an accident **We** can assist with arranging towing, recovery, emergency transport or accommodation if required to help take some of the stress from the situation.

You must advise Us as soon as practical by telephone or in writing after an accident to assist You in the claims process, providing Us with full details of any accidental loss or damage or likely or alleged liability.

Before leaving the scene of an accident, **You** must do the following:

- Get the names, addresses, drivers licence numbers of all other parties involved.
- Get the registration numbers and a description of the damage to vehicles involved.
- Get the details of any injuries and witnesses to the incident.
- Keep any damaged, stolen or recovered property and make these items available to Us for inspection.

Unless **Our** written consent is given, **You** must not repair or replace any damage to **Your Vehicle** or other damaged property other than for urgent repairs, which must be made to **Your Vehicle** to make it roadworthy, safe or able to be driven after an event or accident causing damage, up to the value of \$500.

You must advise **Us** of the details of any other insurance policies which might respond to the claim.



Don't Prevent Our Rights of Recovery

We have the right to recover from any person who is liable to compensate You for any loss, damage or liability that could be attributed to this Policy. We have the sole right in the conduct, defence or settlement of any claim.

If You prevent Us from seeking compensation from a liable person, We will not provide You with any cover in relation to the loss, damage or liability.

Subrogation Rights

In the event of a recovery from a third party or third party insurer, Ryno will pay all costs in relation to the recovery action. If You have made a contribution towards the recovery action, Ryno will reimburse the value of Your original contribution. The amount You will receive will be the balance of the recovery fund after Ryno has deducted their entitlement first.

Sanction Limitation and **Exclusion Clause**

No insurer shall be deemed to provide cover and no insurer shall be liable to pay any claim or provide any benefit hereunder to the extent that the provision of such cover, payment of such claim or provision of such benefit would expose that insurer to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of the European Union, United Kingdom or United States of America.



Section 10: Claims Examples

These claim payment examples show You how a claim settlement is calculated based on a number of practical scenarios. Please note that any claim settlement amount will depend upon the facts of each case.

Scenario	Description	What is covered
Repairing Your Vehicle – At Fault Accident	 We decide to repair Your Vehicle at Your Repairer of choice. The vehicle was towed from the accident scene to Your repairer of choice. The cost of repairs is \$7,500 which includes the towing costs. There is a \$500 Excess to be paid to the Repairer. 	 You pay \$500 Excess to the Repairer. We pay the Repairer \$7,500 less Your Excess of \$500.
Total Loss - Comprehensive Cover	 Your Vehicle has been assessed as a Total Loss. The Agreed Value of the vehicle listed on the Certificate of Insurance is \$25,000. The vehicle was towed from the scene of the accident and the towing company invoiced You for \$280 of which You paid. There is an Excess of \$500. You can get a Registration and/or Compulsory Third Party Insurance refund of \$250. You are not registered for GST. 	 We pay You the Agreed Value of \$25,000. You are required to pay Us the Excess of \$500. You are required to pay Us \$250 refund from Your Registration and/or Compulsory Third Party Insurance. We will pay You for the Towing \$280. Final Payment \$24,530 (\$25,000 - \$500 - \$250 + \$280). We retain the salvage



Scenario	Description	What is covered
Total Loss – Comprehensive (vehicle over 30 years old)	 Your Vehicle has been assessed as a Total Loss. The damage was a result of a collision with another vehicle and the other Driver was at fault. The Agreed Value of the vehicle listed on the Certificate of Insurance is \$10,000. The vehicle was towed to Your Repairer of choice. There is an Excess of \$400. You can get a \$250 refund from Your Registration and/or Compulsory Third Party Insurance. You are not registered for GST. 	 No Excess is payable as all relevant information was obtained from the at fault Driver. We will pay the towing invoice directly to the Towing Company. We will pay You \$10,000. You are required to pay Us \$250 from Your Registration and/or Compulsory Third Party refund. You will keep the salvage as the vehicle is over 30 years old.
Total Loss - New vehicle replacement benefit (first 3 years of registration)	 Your Vehicle has been assessed as a Total Loss and You have an Excess of \$500. The damage was a result of a collision of which You were at fault. Your Agreed Value is \$55,000. Your Vehicle is only months old since the date of first registration and has been insured with Ryno since new. The cost to Us for a new Replacement Vehicle is \$65,000 which includes \$1,500 dealer delivery and statutory charges. You can get a \$250 refund on Your Registration and/or Compulsory Third Party Insurance. 	 We will pay to replace the vehicle for \$65,000. You are required to pay Us Your Excess of \$500. You will pay Us the \$250 for Your Registration. and/or Compulsory Third Party Insurance refund. We retain the salvage.
Liability cover for damage caused to another person's property	 We or a court decides You are liable to pay \$7,500 for a claim made by another person against You. We have paid \$1,800 to Our lawyers to defend the claim on Your behalf. There is an Excess of \$500. 	 We will pay the person who claims against You \$7,500. We will pay Our lawyers \$1,800. You must pay Us the \$500 excess.



Insurance for the open road

In this great country of ours, there is nothing quite like getting out in the open air and enjoying all that Australia has to offer. Of course, with you being a lover of fine vehicles, the best way to enjoy our great outdoors is with wheels underneath you.

Driving your gorgeous vehicle, riding your bike and feeling the open air, or getting out the beautiful vintage caravan and loading it up ready for a trip... you can be assured that **Ryno Insurance Services** will be with you all the way.

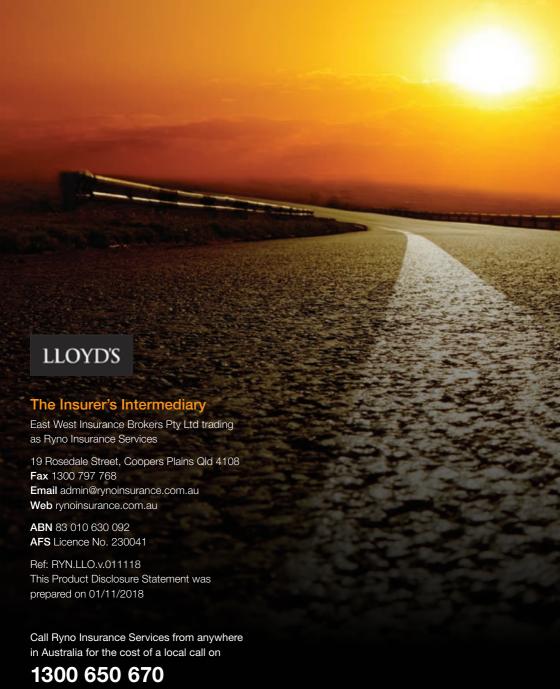
Quick Guide of vehicles we insure

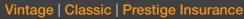
Alfa Romeo Funos Armstrong Siddeley Ferrari* Aston Martin* Fiat Auburn Ford* FP\/ Audi Australian Classic GMC Austin Giocattolo Bentley* Goggomobil **BMW** Gordon Bristol Graham Buick Harley Davidson Cadillac Heinkel Caterham Holden* Chevrolet Honda* Chrysler Hot Rod Citroen HSV Cobra Hudson Corsa Hummer Daimler Jaguar Datsun Jeep Delage Jensen Desoto Jensen Healey De Tomaso Lancia Land Rover Dodge Elfin Lexus

Leyland Lincoln Lotus* Lucdia Maserati* Mazda* Mercedes Benz Messerschmit MG Mini Morgan Morris Nash National Nissan* Noble Oldsmobile Packard Peugeot Plymouth **Pontiac** Porsche* Prince Rambler Range Rover

Renault Riley Robnell Rolls Rovce* Rover Simca Singer Skoda Standard Studebaker Sunbeam Suzuki* Talbot Tovota* Triumph Valiant Vanden Plas Vauxhall Vespa* Volkswagen* Volvo Willys Wolseley Zimmer







RYNO INSURANCE We go the extra mile